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Yvonne Brathwaite Burke Second District

> Zev Yaroslavsky Third District

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THOMAS L. GARTHWAITE, M.D. Director and Chief Medical Officer

FRED LEAF Chief Operating Officer

COUNTY OF LOS ANGELES DEPARTMENT OF HEALTH SERVICES 313 N. Figueroa, Los Angeles, CA 90012 (213) 240-8101

June 3, 2005

TO:

Each Supervisor

FROM:

Thomas L. Garthwaite, M.D.

Director and Chief Medical Officer

Kae Robertson

Managing Director Analysis Navigant Consulting, Inc.

SUBJECT:

KING/DREW MEDICAL CENTER ACTIVITY REPORT - WEEK ENDING

June 3, 2005

This is to provide you with an activity report for the week ending June 3, 2005, for King/Drew Medical Center (KDMC). This report details activities conducted by the Director of Department of Health Services (DHS) and Navigant Consulting, Inc.

DHS DIRECTOR

- Met with the interim President of Drew University to clarify and discuss the requirements outlined in the DHS recommendations to the Board on May 10, 2005.
- Met with Radiology Chiefs from DHS facilities, DHS Chief Medical Officers, and Chairmen
 of Radiology from UCLA and USC to discuss approaches to radiology services and training
 at KDMC and other DHS facilities. The Department is in the process of developing a draft
 strategic planning document based on the discussion. Once the above mentioned group
 has had a chance to comment and amend the document, it will be circulated for additional
 discussion.
- Participated in the Board of Supervisors meeting.
- Participated in Ad Hoc Steering Committee of the KDMC Hospital Advisory Group.
 Discussion centered on recruitment issues in nursing and pharmacy. A survey of salary
 rates from hospitals in the immediate geographic area to KDMC was presented and
 discussed. While entry level salaries for these professions in DHS are competitive,
 average salaries are not, indicating that DHS/KDMC lag behind in advancement.

- Provided testimony in a Civil Service Commission hearing on the discharge of a former KDMC employee (eight hours including preparation time).
- Met with Department of Ophthalmology at KDMC. Their major challenge is to provide needed care given the paucity of community providers and disease burden of the population (primarily diabetes leading to cataracts and retinal disease). Ophthalmology staff have combined appointment at Drew and UCLA. The residency program is fully accredited.
- Met with Department of Internal Medicine at KDMC. This large department received full accreditation of its residency program within the last year. The residency review commended several aspects of the program for excellence. The Department plays a critical role in the care of patients at KDMC. A need for additional capacity in Gastroenterology was reviewed.
- Navigant and the Department are in the final stages of recruiting a director of ambulatory care for KDMC/Hubert Humphrey Comprehensive Health Center.

NAVIGANT CONSULTING, INC.

KDMC Quality Turnaround Plan

The weekly report is being revised to provide data from Sunday through Saturday. The
revised report will start next week. As a result, this week's report will be brief.

Facility

On Tuesday, May 31, 2005 the hospital experienced an equipment malfunction that resulted in an overflow of the drain on the roof of the Augustus Hawkins Mental Health building. The drain was blocked by a stone, which resulted in flooding of the first through third floors in a section of the Hawkins building. Approximately six patients were temporarily displaced until the following day while the area was cleaned and dried. No harm occurred to patients, visitors, or staff.

Hospital Advisory Board

- The Quality Oversight Committee met on May 26, 2005.
- The Steering Committee is meeting weekly. As noted above, the focus this week was on staffing shortages in nursing and pharmacy.

Please let us know if you have any questions.

TLG:KR:mm

c: Chief Administrative Officer County Counsel Executive Officer, Board of Supervisors